Selected Case Study

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Digital Transformation

Occupational medicine and safety company group

COMPANY DETAILS

o **FTEs**: 1,300

Responsibility: 36 IT FTEs

Scope: IT for 7 sub-companies, 92 subsidiaries

SITUATION AND CHALLENGES



Increasing deterioration of market position Loss of tenders and contracts due to nonfulfilment of IT requirements for digital processes, IT security and interfaces

Outdated IT

Significant technical debt, insufficient IT application knowledge in the company, outdated and insecure systems, insufficient cost efficiency with too high a cost position: deterrence of urgently needed new personnel in the company

 Low professionalism of IT management Projects that have got out of hand, a lack of cost transparency and planning security, insufficient performance and quality, unclear assets, a high degree of customisation

ROLE / FUNCTION

CIO

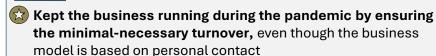
OBJECTIVES

- 1. Digitally transforming the company group by digitalisation / automation / acceleration of collaborations internally & externally and enabling new digital products
- 2. Sales-pushing IT strategy and IT alignment, incl. security & cloud standards
- 3. Modernisation of IT to a competitive level

MEASURES AND PROCEDURES

- Customer platforms for key accounts for automated planning, order placement, reporting, documentation and communication
- Digitalisation of internal and external collaboration
- Mobile working, desktop sharing, home office
- Business processes into cloud transferred, legally compliant data storage and big data analyses
- Group-wide project portfolio and multi-project management
- IT organisation from a functionally segregated organisation to a service-oriented restructured

RESULTS AND ACHIEVEMENTS



- At least €3.5 million saved on projects that did not generate an adequate return, and the average return on investment (ROI) increased to at least 200% 1st year
- €150 thousand operating costs per year reduced by professionalising asset management